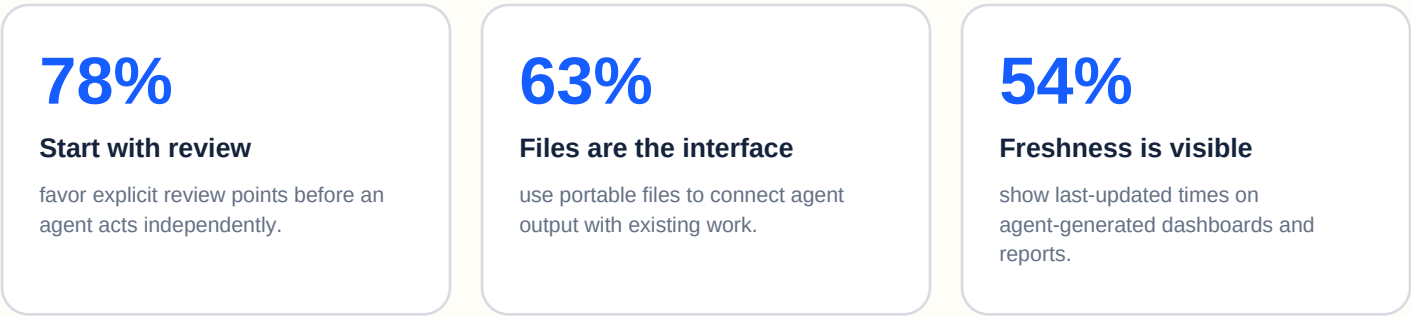


BENCHMARK REPORT • 320 RESPONDENTS

Visibility comes before autonomy.

Teams are expanding AI-agent use, but the most reliable programs make review, freshness, and ownership visible before increasing autonomy.



The operating maturity path



THREE ACTIONS FOR THE NEXT 30 DAYS

01

Name the reviewer

Every agent workflow needs a human owner and a clear exception path.

02

Expose freshness

Show when source data and outputs were last updated.

03

Log the decision

Keep the input, output, review, and final action connected.